



## Compliance Report - Water

Time period: **1 July 2023 to 30 June 2024**

Submitted by: **Rottnest Island Authority**

ACN: 38 836 160 172

To: Chair  
Economic Regulation Authority  
469 Wellington Street  
Perth WA 6000

Rottnest Island Authority reports as follows:

1. This report documents compliance during 1 July 2023 to 30 June 2024 with all obligations classified as Type 1 and 2 obligations in the Authority's current Water Compliance Reporting Manual.
2. This report has been prepared by the Rottnest Island Authority with all due care and skill in full knowledge of the obligations to which it is subject under the Regulations and Codes made pursuant to the Water Services Act 2012 and in compliance with the Authority's current Water Services Operating Licence.
3. Schedule A to this report provides information on all obligations with which the Rottnest Island Authority did not comply during 1 July 2023 to 30 June 2024 as required by the Authority's current Water Services Operating Licence.
4. Other than the information provided in Schedule A, the Rottnest Island Authority has complied with all Type 1 and 2 obligations to which it is subject.
5. This compliance report has been approved and signed by the Rottnest Island Authority's Executive Director.

Signed

Name Brooke Gregory

Position A/Executive Director

Date 26 September 2024



## Definitions

Non – Compliance Reporting		
<i>Water Compliance Reporting Manual Reference No. (refer to Sections 9 – 11 of the Reporting Manual)</i>	<i>Brief description of licence obligation that has been breached</i>	<i>Describe the:</i> <ol style="list-style-type: none"><li><i>1. nature and extent of the breach;</i></li><li><i>2. impact of the breach including the number of customers and other licensees affected;</i></li><li><i>3. reasons for the breach;</i></li><li><i>4. actions that the licensee has taken to rectify the breach;</i></li><li><i>5. actions that the licensee has taken/will take to prevent recurrence of the breach; and</i></li><li><i>6. date the licensee has, or expects to, comply again fully with the licence obligation that has been breached.</i></li></ol>



Schedule A		
Non – Compliance Reporting Type 1		
Nil	-	-
Non – Compliance Reporting Type 2		
Water compliance manual reference No: 23 and 25	<p>Water Services Act Section 96(1) and 96(5)</p> <p>The RIA should complete the implementation of the recommendations outlined by DFES in relation to fire hydrants.</p>	<ol style="list-style-type: none"> <li>1. The RIA has undertaken a number of actions to address the recommendations made in the DFES report, dated 22nd June 2018, regarding “Flow and Pressure Testing of Fire Hydrants”, however, not all have been completed.</li> <li>2. Moderate</li> <li>3. Procedural.</li> <li>4. The RIA has taken the following action: <ul style="list-style-type: none"> <li>• Conducted pressure testing with DFES in attendance and have set the pumps at the water pump station (Digby Drive) to a residual pressure of 450kPa.</li> <li>• Signage has been provided at the control panel in the water pump station (Digby Drive) indicating pumps are set to residual pressure of 450 kPa and only authorised (PFM and RIA) personnel to have access.</li> <li>• Signs have been provided that display “Fire Hydrant Pumping Station” at the water pump station (Digby Drive) to make it readily identifiable by crews.</li> <li>• A site plan has been installed in the water pump station (Digby Drive) showing fire hydrant locations with each hydrant numbered accordingly.</li> <li>• An AS2419.1-2005-compliant reticulated feed hydrant system has been installed to provide coverage and protection to the existing buildings in the town centre including to the north and south of the Visitor Centre which would have previously been reliant on the existing non-compliant gravity fed system.</li> </ul> </li> </ol>



		<ul style="list-style-type: none"><li>• The new fire hydrant service has now been extended on Kingstown Road into the Kingstown Barracks area.</li><li>• All hydrants south of Digby Drive are connected to the pressurised potable water supply distribution system. All upgrades of hydrants, signage and systems have been completed with the following exceptions:<ul style="list-style-type: none"><li>○ There are only two hydrants north of Digby Drive which are connected to the gravity system.</li><li>○ There are no hydrants between the main settlement and Bathurst which would make the fire system non-compliant.</li></ul></li></ul> <p>5. When the AS2419.1-2005-compliant hydrant system has been fully installed, as part of the scope of the Water Infrastructure program, the RIA will remove all hydrants that will not be used in the new design/alignment.</p> <p>6. December 2026.</p>
Water compliance manual reference No: 154A	Water Services Code of Conduct (Customer Service Standards) 2018 - Clause 49(3)  The RIA should include a link to the current version of the Code of Conduct on its website.	<ol style="list-style-type: none"><li>1. The 2023 WL10 audit found that, while the current version of the Code of Conduct was available on the RIA website, this was not in the form of a link in case the Code be updated.</li><li>2. Minor.</li><li>3. Procedural.</li><li>4. RIA updated its website to include the current version of the Code in the form of a link.</li><li>5. RIA will refresh the link in response to future updates to the Code. This was, for example, updated accordingly on repeal of the Water Services Code of Conduct (Customer Service Standards) 2018 and commencement of the Water Services Code of Conduct (Customer Service Standards) 2024 on 1 July 2024.</li><li>6. November 2023.</li></ol>